

## Instructions to view an encrypted email

### To view the message on your computer...

Save and open the attachment (message.html), and then follow the instructions. You will have the option to create an account or request a one-time code to view this message.

#### Encrypted message

From

[Redacted]

To

[Redacted]

To view the message, sign in with a Microsoft account, your work or school account, or use a passcode.

 Sign in

 Use a one-time passcode

You will have the option to sign in with an existing account or create a new one. If you don't already have a Microsoft account and don't wish to set one up, you can request a one-time code.

 Message encryption by Microsoft Office 365

**\*\*\*NOTE:** There are additional steps that will need to be followed when attempting to retrieve the message using a mobile device.

### To view the message on an iPhone or iPad...

Open the message again, tap and hold the attachment, and select Open In OME viewer. If you don't have the OME viewer app, you will need to [download it](#) first.



[View in iTunes](#)

#### How to view encrypted messages on your iPhone or iPad

<https://support.office.com/en-us/article/View-encrypted-messages-on-your-iPhone-or-iPad-4d631321-0d26-4bcc-a483-d294dd0b1caf>

### **To view the message on an Android device...**

Open the message again, tap and hold the attachment, and select OME Viewer. If you don't have the OME Viewer app, you will need to [download it](#) first.



### **How to view encrypted message on your Android device.**

<https://support.office.com/en-us/article/View-encrypted-messages-on-your-Android-device-83d60f17-2305-407a-a762-7d518401fdeb>