



Texas Fertility Center

How to Reach Your TFC Care Team

With the implementation of our new and improved phone system, our phone tree and extensions have changed. We recommend that you listen to all the prompts to appropriately route your call.

If you prefer to bypass our phone tree and contact your TFC Care Team or any department directly, please refer to the below call directory.

Texas Fertility Center- (512) 451-0149		
Department	Ext.	Email
Authorizations Department	17	authorizationsdepartment@txfertility.com
Billing Department	57	tfcbilling@txfertility.com
Donor Services/Third Party	18	
Financial Counseling	15	financialcounselors@txfertility.com
Medical Records	19	medicalrecords@txfertility.com
Outside Monitoring Patients	20	tfcmonitor@txfertility.com
New Patient Scheduling	60	sylvia@txfertility.com
Progyny Account Coordinators	16	tfcbilling@txfertility.com
Research Department	14	
Surgery Scheduling	13	surgery@txfertility.com
Nursing Teams		
Team Gavrizi	37	teamgavrizi@txfertility.com
Team Hansard	56	teamhansard@txfertility.com
Team Petrini	10	teampetrini@txfertility.com
Team Propst	62	teampropst@txfertility.com
Team Schutt	12	teamschutt@txfertility.com
Team Silverberg	61	teamsilverberg@txfertility.com
Team Vaughn	58	teamvaughn@txfertility.com

****For urgent needs afterhours, please call our on-call nurse at (512) 695-2530. The on-call nurse is available until 9:00 pm. After 9:00 pm, please contact the medical exchange at (512) 458-1121 to have a physician paged.**

****Call Directory for our Austin, Round Rock, and Cedar Park locations.**